

Business Systems and Quality Policy

The objective of BAM is to be a leading provider of property solutions. We're focused on achieving this objective consistently, safely and profitably as we deliver high-quality investment development, design, construction, operational and maintenance services on an individual or integrated basis.

The business systems and quality management documentation of BAM's operational and support department are designed to support the objectives of the business. They help to ensure profitability and long-term growth by meeting the requirements of our repeat and new business customers across all the markets in which we operate.

BAM's principal aims are to:

- Continually improve our commercial and technical performance.
- Develop staff potential through career opportunity and training.
- Promote a real commitment to providing a quality product, successful handover and aftercare.
- Consistently achieve best practice by teamworking, co-operation and knowledge sharing.
- Have a real understanding of our customers and their business requirements.
- Strengthen working relationships both inside and external to the BAM organisation.
- Procure work not solely on price but through innovation and added value.

Everyone working for BAM has responsibility for ensuring that the quality of their own work, and the work of the people they supervise, meets the minimum requirements set out in the company 'Best Practice Manual', guidance notes and project management plans.

BAM is fully committed to and are continually reviewing and improving the business and quality management systems and ensuring any Statutory and Regulatory requirements are reviewed and maintained.

The business systems and objectives will be communicated, reviewed and audited through the operational business and support department structure.

A handwritten signature in black ink, appearing to read 'James Wimpenny', with a stylized flourish at the end.

James Wimpenny
Chief Executive
BAM Construct UK Ltd